



Station Drive Surgery Patients Group



Meeting – 4 December 2018 19:30

Venue – Station Drive Surgery

In attendance – Pete Gillard (Chair), Anne Hughes, Chris Jeffrey, Caron Morton, Richard Summers, Janice Forsyth, Barbara Stephens, Gill George

Apologies – Betty Meredith, Ruth Turner

Agenda items

Minutes from previous meeting (September 2018)

signed off

AOB

Nil

GP surgery update

Nursing team – new nurses recruited and started, Sister S Lawson due to retire in the summer – replacement nurses recruited and in post now. Training for respiratory clinic handover in place

Diabetes, hypertension – Tonia

Womens Health- India (currently on maternity leave – cover in place)

HCA team – Suzanne and Tracey continue with clinics and health promotion. Sally Yapp has been trained in phlebotomy and joins the team

Reception team – new appointment to team – Cheryl joined team

Team structure – some changes to be discussed at next meeting, Katarina will be retiring in summer (will return to continue providing IT cover and

finance support) other roles all allocated and training in place. New recruitment done and appointments made to release time for new roles in reception team.

Training – we continue to have medical students, foundation year doctors and GP registrars at the surgery.

Service provision in addition to GMS

- Hospice clinic is ongoing
- Psychology services – Dr Laura Fisk continues to provide clinics which include sessions for children and assessment. These clinics are self bookable by any SDS patients
- Echo services continue
- Extended hours – surgery continues to provide South hub for these services – open evenings 6:30pm – 8pm and alternate Saturday mornings 8:30-12:30
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Social Prescribing

- Breastfeeding group set up in town and surgery providing attendance and support to this.
- Sure start has had to close – surgery team in discussion with council members re supporting this service returning to Ludlow- Hands Together has now been established and is funded to continue this work. The surgery has resumed attendance at these sessions

Buildings

- Investment in clinical rooms with new basins, examination couches completed
- Refurbishment of all nursing rooms complete
- Bottom 2 rooms fully functional with security entrance system in place now
- Front entrance path has been replaced with an all weather material which will completely remove risk of slippery surface in winter
- Portacabin – successful bid for NHS England grant – plans in place to have new structure erected and functional by end April, weather and groundworks permitting

Parking

- Ongoing issues with parking

Extended hours

- Provision remains unchanged 8-8 week days with GP and nurse appointments available

Flu vaccination

- Additional supply secured. Higher than expected attendance for vaccinations – up by almost 10%

Research – commercial

- A meeting had taken place with P Gillard and C Morton to discuss surgery proposal to become involved in commercial research. Long discussion, detailed information of impact on surgery access, GP hours involved, impact on patients and risks. P Gillard the researched company that acts as intermediary and validates each study prior to GP surgery joining up – agreed legitimate with good track record.
- Group unanimously agreed support for move towards commercial research at an intimal phase or being a control site for 6-12 months to establish what internal support is required to fully participate in these projects

Shropshire NHS update

Update regarding Shropdoc and ongoing provision
Ludlow hospital – risks discussed
Maternity service provision – discussed as below

Update from patient attendance at meetings

Shropdoc

- No new update

Ludlow Hospital

- Concerns continue in relation to the longterm future of Ludlow hospital and the perceived down grading of local services.

Maternity services

- Independent review of services underway. Concerns raised are being looked at by team.
- Over 200 cases being reviewed currently
- CQC rating and involvement discussed.
- Assurance to the group that current process seems robust – further follow up – G George at next meeting

FutureFit

- Update on current progress received
- Less than 10% patients consulted supported the clinical model.
- Programme progressing anyway.
- Concerns from Pt Group attendees at these meetings raised.
- Out of hospital care report – currently not progressing due to low GP support

Next meeting

Tuesday 5 March 2019 – 19:30 Station Drive Surgery.

At the next meeting the partners would like to raise the following for input, guidance and advice from the patient group:

- 1. Patient group expansion and getting additional new members – thoughts and clear plan to be agreed**
- 2. CQC visit and how the patient group integrates with this work.**