

Patients Groups Station Drive Surgery

Meeting 11 July 2017

Station Drive Surgery

In attendance – Barbara Harris, Ann Hughes, Janice Forsyth, Chris Jeffrey, Gill George, Janet Finney, David Finney, Rick Summers, Pete Gillard, Caron Morton

Apologies – Ruth Turner, Better Meredith, Sue Phipers

Minutes from 2 March 2017 – approved as accurate

Actions

- Training on Access – Pete contacting Age concern re any material they may have to help
- Facebook – up and running – Pete monitors page

Agenda items:

Update on FutureFit

Pete updated on FF project and meetings taking place. Decision to proceed with option “1C” whereby emergency department be located at RSH and all planned care at PRH. General concerns being raised re provision of rural services, access for rural patients. No clear plans within discussions about current models within community or exactly how rural provision will be offered, if at all.

Update on Community service provision

Gill and Pete updated on meetings and discussion that had been held to date. Meeting scheduled with Tony Menzies later in month to discuss community services review and raise concerns about rural provision. Gill extended invitation to pt group members to attend and requested a GP from the surgery attend (CM will attend).

Discussion about MIU and whether there was a risk of this being closed. Concerns raised that unit provides care wider than just minor injuries to

include “immediately necessary care” for patients who have chronic illness. Uncertainty raised as to whether community review had looked in detail at impact MIU has on avoiding long-term admissions in this group of patients and if it were removed who would see these patients out of hours.

Maternity provision and maternity unit update – SaTH provision

Gill George updated on current position as regards maternity unit and provision of care locally. Concerns that units had been closed were raised, in particular in relation to the 2 babies who were delivered in the community by members of the public due to lack of provision. Gill outlined potential options and progress being made to remedy situation. Group will await further update/.

Medicines optimisation plans from CCG

Pete and Gill updated on CCG plans to reduce prescribing and cut costs of medications and other prescriptions. Concerns were raised regarding in particular blanket decision to stop all provision of gluten free products – specifically in the case of children and how this might impact on families financially and the nutritional health of the child.

Surgery update:

Staff – update on reception team and new members of team joining. Group commented on how helpful staff were

Students and registrars - update on training at surgery. Positive feedback from patients and group

Research work – update on the 2 studies underway now – group felt this was positive for the surgery and supported ongoing research and gaining RSI status

Opening hours – confirmed opening hours would remain unchanged

Access – group discussed and commented on ease of access due to opening hours and also access survey results

Buildings – positive feedback re herb garden and children’s play area received – group discussed children’s area over winter months.

Downstairs rooms now have access through a security door with camera and call bell system. Upgrading of basins in nurses rooms starting next

month to fit proper clinical wash units in each – group agreed financial support towards this from patients' fund (PG and Cm to progress)

CCG work – update regarding meetings being held between CCG and 2 Ludlow surgeries on sustainability of clinical services in Ludlow and ensuring ongoing care provision.

Parking – parking remains a concern for both surgeries and local council members are looking into options now

Clinical Psychologist – audit has been done showing a 2% reduction in GP appointments for patients with psychological issues. Patients very happy with this service and using as direct access now.

Other clinics – health checks, hospice, help to quit and slim, echocardiogram, family planning clinics all still taking place. Children's counselling clinics due to start in a few months' time also.

AOB – nothing raised

Next meeting 7pm on Tuesday 19 September