



## Station Drive Surgery Patients Group



**Meeting** – 7 November 2017 19:00

**Venue** – Station Drive Surgery

**In attendance** – Pete Gillard (Chair), Janice Forsyth, Anne Hughes, Chris Jeffrey, Roy Payne, Sue Phipper, Caron Morton

**Apologies** – Beth Meredith, Gill George, Jill Swift

### **Agenda items**

#### **Minutes from previous meeting**

19 September 2017 – signed off

#### **AOB**

Gill George unable to attend as at planning meeting for Ludlow town meeting re NHS service loss on Thursday

#### **Ludlow Community Hospital update**

Concerns were raised about lack of services being provided at the community hospital at the previous meeting and a letter written to Philip Dunne. Pete discussed the response received to the patient group letter, as attached

A public meeting had been planned for Thursday evening with local residents, GPs, mayor and patient group representation on the panel. Local concern about loss of service at the hospital, gradual decline of the state, reduction in bed usage and bed numbers alongside a lack of a clear plan. In addition the community service review document had failed to include the changes raised by Dr Beanland (GP representative on the group) in relation to statistics, activity figures and actual patient care cost at LCH. Currently the slant of the paper appeared to identify Ludlow as high cost, low efficiency and a potential first option for closure. The review document, although identifying areas for change has no recommendations

for alternative provision either. The net result was that the patient group felt a real risk was being faced of services closing permanently in Ludlow with no alternative provision other than Shrewsbury. The discussion then focussed on lack of public transport to Shrewsbury, difficulty accessing transport for low income families, patients with disabilities and the elderly. The group decided to continue supporting the work being done by Gill and her group, attend the meeting on Thursday and discuss any further action needed at the next meeting

### **Maternity services update**

The current position is that the service is due to re-open in the short term whilst the CCG completes its maternity services review. The review forms part of the national work stream into maternity ,antenatal and postnatal care.

### **FutureFit**

Pete updated in meetings and work to date as regards Futurefit. The timescales appear to have been put back again and a final decision re location of the emergency for the county wouldn't be made prior to Christmas now.

### **OHP**

The surgery continues to engage with local practices across Shropshire in relation to new ways of working and community based projects. Currently the surgery has no intention however of staff changes or new management models for the staff.

### **GP surgery update**

Current provision remains unchanged with 8-8 opening week days and alternate Saturday morning surgeries.

Christmas hours – surgery open to 8pm on Friday 22<sup>nd</sup> December, no Saturday surgery offered on 23 December, normal hours resume on 27 December with 8-8 opening.

Current clinical staffing numbers remain the same with long-term substantive roles and senior GP/partners still all in role. No locum usage policy is still in place ensuring cover by one of the 4 GPs at all times.

Update on staff – full quota of reception, management and clinical team. Amy will be returning to the surgery in the new year from maternity leave

Update on improvements being made to building and facilities. The downstairs rooms are now fully complete with entry system, cameras and alarms all fitted. The suite will be called the “Blossom Suite” in remembrance of the staff member who died suddenly on her way from the surgery many years ago.

Flu – uptake continues to be good and clinics are still being offered in evenings and Saturday mornings

Parking – the parking remains a problem but partners are now working with both Tracy Huffer and Andy Boddington. Current plans to have pedestrian crossing, rumble strips down bank and offsite parking for staff are now being implemented.

Research – the 2 local surgeries alongside Craven Arms have submitted a bid to become a Research Site for the south of the county. The outcome of the bid will be known in the new year. If successful this will enable more detailed work to be done and hopefully attract research students to the areas as well as enabling rural research to be carried out in isolated areas.

Training – surgery continues to offer training to GP registrars, foundation year doctors and medical students. Continued positive feedback from patients who attend these appointments

Dementia – the surgery would like to establish a Dementia friendly town for Ludlow and has been involved with local groups, CCG and town council regarding this. Currently a meeting has taken place with Linda Monteith. The proposal from the surgery is to create a “safe path” through Ludlow with shops along the route from the 2 surgeries to Dinham hall and down Corve street being trained as dementia friendly locations. The offer from the surgery is to provide immediately necessary care and support on the occasions that local shop owners and staff need support to care for a dementia patient.

*Since the meeting the dementia scheme has been set up with Viv Parry as the chair, all staff at station Drive have been trained as dementia friends and training is being offered to businesses across Ludlow. The scheme will be going live prior to Christmas.*

### **Christmas**

The surgery is supporting 2 schemes. The food bank with a “reverse advent calender” and food collection at the surgery as well as donation towards Christmas party for children at Homestart

**Next meeting  
Tuesday 30 January 2018 – 19:00 Station Drive Surgery.**