



Station Drive Surgery Patients Group



Meeting – 19 September 2017 19:00

Venue – Station Drive Surgery

In attendance – Pete Gillard (Chair), Gill George, Janice Forsyth, Anne Hughes, Jill Swift, Chris Jeffrey, Roy Payne

Apologies – Beth Meredith, Sue Phipper

Agenda items

Minutes from previous meeting

Signed off.

One correction – Roy Payne was in attendance

Action – forward psychology audit findings to Pete Gillard for group

Ludlow Community Hospital update

Concerns were raised about lack of services being provided at the community hospital now. Maternity unit remains closed. MIU usage remains ongoing when unit is opened and staffed. Reduced outpatients clinics being offered. Discussion about closure of community beds at several CCG and community meetings over the preceding months. Move to relocate District nursing teams to be based at Craven Arms now instead of Ludlow hospital.

The consensus of the group was that services were gradually being stripped away both in the community for home based care and at the hospital. Concern was raised that no clear plan appeared to be forthcoming about how local provision would be maintained – if hospital services were stopped then the original plan would have been increased community provision but currently the picture was one of reduction of both hospital and community led services and hence an overall loss of care provision for local patients.

Pete Gillard asked the group for permission to write to the local MP about concerns – support give for this letter to be sent to local MP.

Maternity services update

Gill gave an update on current status of maternity provision both locally at Ludlow hospital and across Shropshire. In addition she shared with the group local evidence about maternity outcomes and future care provision models plus discussions with head of midwifery for England. Global concerns that local plans for centralised care were a retrograde step and could be putting patients at risk were raised and discussed.

Shropdoc

Discussion about long-term viability of Shropdoc and risk this would pose to local care provision. The group felt unanimously that Shropdoc continues to provide an outstanding service and reducing access to this and to overnight GP cover (alongside other service reductions outlined above) would be detrimental to care provision in Ludlow.

Pete would include this in letter to MP.

Emergency centre provision.

Pete updated on current discussions at CCG board level re location of the emergency centre

A draft consultation document had been circulated.

Concerns about affordability of any new scheme at either Shrewsbury or Telford site had been noted already.

GP surgery update

Current provision remains unchanged with 8-8 opening week days and alternate Saturday morning surgeries.

Current clinical staffing numbers remain the same with longterm substantive roles and senior GP/partners still all in role. No locum usage policy is still in place ensuring cover by one of the 4 GPs at all times.

Update on new staff who have joined the reception team – Lorraine and Sally

Update on improvements being made to building and facilities

Flu day due to take place on 23 September with aim to give 1000 flu jabs
(*number exceeded 1400 on the day*)

Parking – the parking remains a problem but partners are now working with both Tracy Huffer and Andy Boddington. Current plans to have pedestrian crossing, rumble strips down bank and offsite parking for staff are now being implemented.

Buildings – discussion again about porta cabin and need to secure funding for building in the near future

Research – excellent uptake by our patients in the research studies. Positive feedback. Plan is to continue and expand work being done with local and national universities and research teams

Training – surgery continues to offer training to GP registrars, foundation year doctors and medical students. Continued positive feedback from patients who attend these appointments

Question was raised about waiting times for appointments at the surgery. Currently any patient requiring a review on the day will get one through the duty doctor system. One of the 4 GPs are on call and handle the requests personally.

Same day allocated slots are available for every GP allowing patients to call up on the morning and book an appointment.

Booking in advance up to 6 weeks.

Christmas

Group discussed supporting young people this year at Christmas.

CM would investigate the possibility of gifts being purchased for under 12s and how best to co-ordinate this.

AOB

Nothing raised

Next meeting

7 November – 19:00 Station Drive Surgery.